

Certificate

IRAM has issued an IQNET recognized certificate that the organization:

INSTITUTO PROVINCIAL DE JUEGOS Y CASINOS DE LA PROVINCIA DE MENDOZA - IPJyC

Sede Administrativa Instituto Provincial de Juegos y Casinos Mendoza: Irigoyen 31 - (5500) - Mendoza - Pcia. de Mendoza - República Argentina

Casino de Mendoza Sede Central: Belgrano 1860 - (5501) - Godoy Cruz - Pcia. de Mendoza - República Argentina
Centro de Día Tejada Gómez: Pedro Vargas 598 - (5500) - Mendoza - Pcia. de Mendoza - República Argentina

has implemented and maintains a/an

Quality Management System

for the following scope:

Administrative Headquarters of the Provincial Institute of Games and Casinos Mendoza:

Processing and disclosure of information on gambling and fund through SAPIA digital platform.

Observation, analysis and communications of suspicious operations originating from games of chance, as determined in the regulation on the prevention of Money laundering and terrorism financing.

Reception, treatment and resolution of requirements and claims.

Registration and communication of self-excluded players, and prevention within the framework of the Provincial Problem Gambling Program.

Digital communications to clients, players, media, other gaming rooms and the Government of the Province of Mendoza.

Mendoza Casino Headquarters:

Money packaging process.

Tejada Gómez Day Center:

Reception and scheduling appointments for primary care in problematic gambling disorders.

which fulfils the requirements of the following standard;

ISO 9001:2015

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Registration Number: **AR - QS - 7983**



Alex Stoichitoiu
President of IQNET



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Certification Division Manager



Instituto Argentino
de Normalización
y Certificación

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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